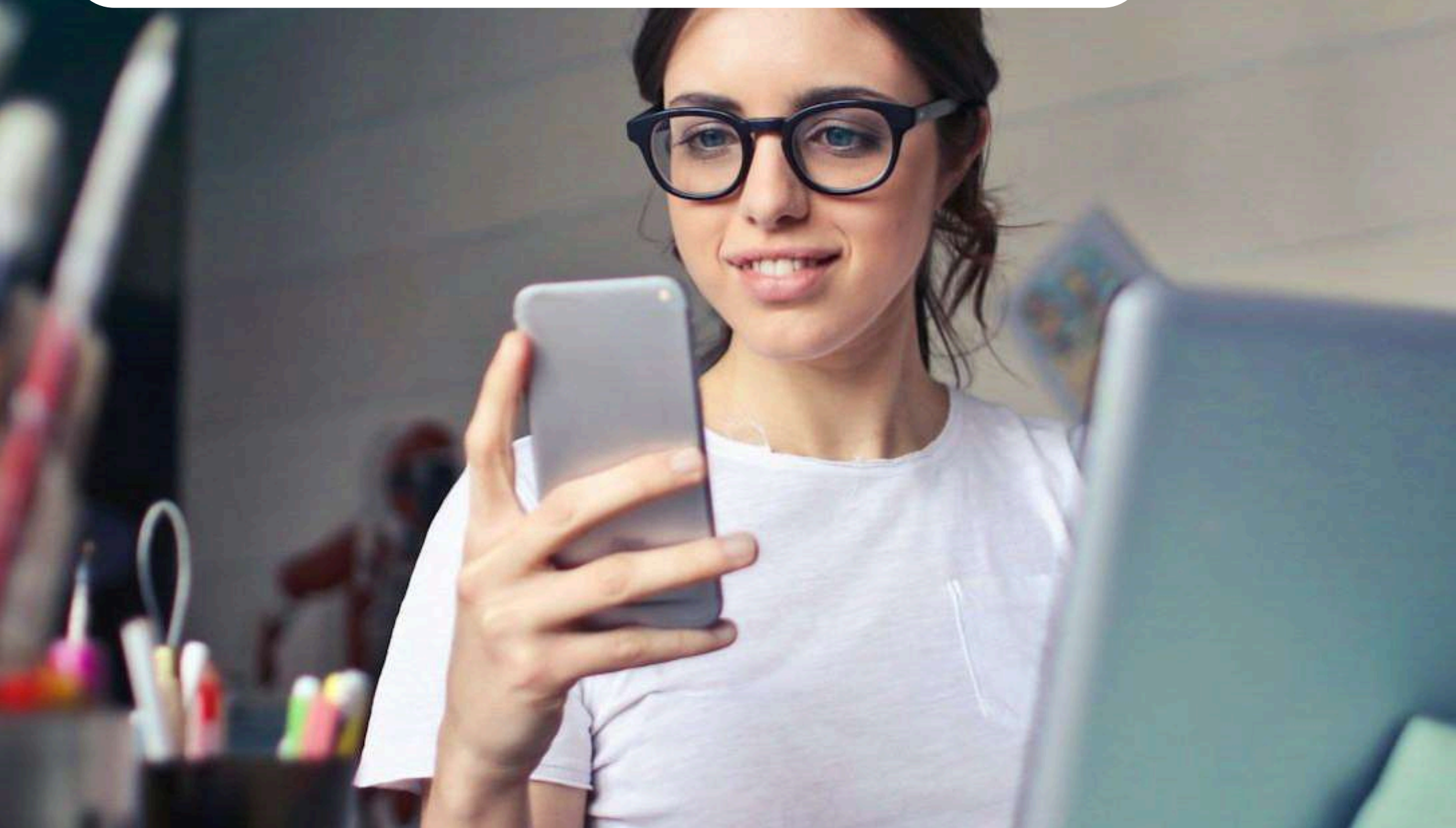


# Transforming

# Parent Payments at

# Jess with **HAL PAY**



Client

**Jumeirah English Speaking School**

Products used

**HAL Pay**

Headquarters

**Dubai, UAE**

Industry

**Education**

**JESS**  
Dubai

**HAL PAY**



# | About the client

## Jumeirah English Speaking School

- Leading British curriculum school in Dubai
- Known for academic excellence and community focus
- 2000+ students, digitally engaged parent base
- Prioritized modernizing operations for better parent experiences



# | The Challenge



Manual or fragmented school fee payment processes

Lack of centralized visibility for both parents and admin staff

Delays, missed payments, or confusion with payment cycles

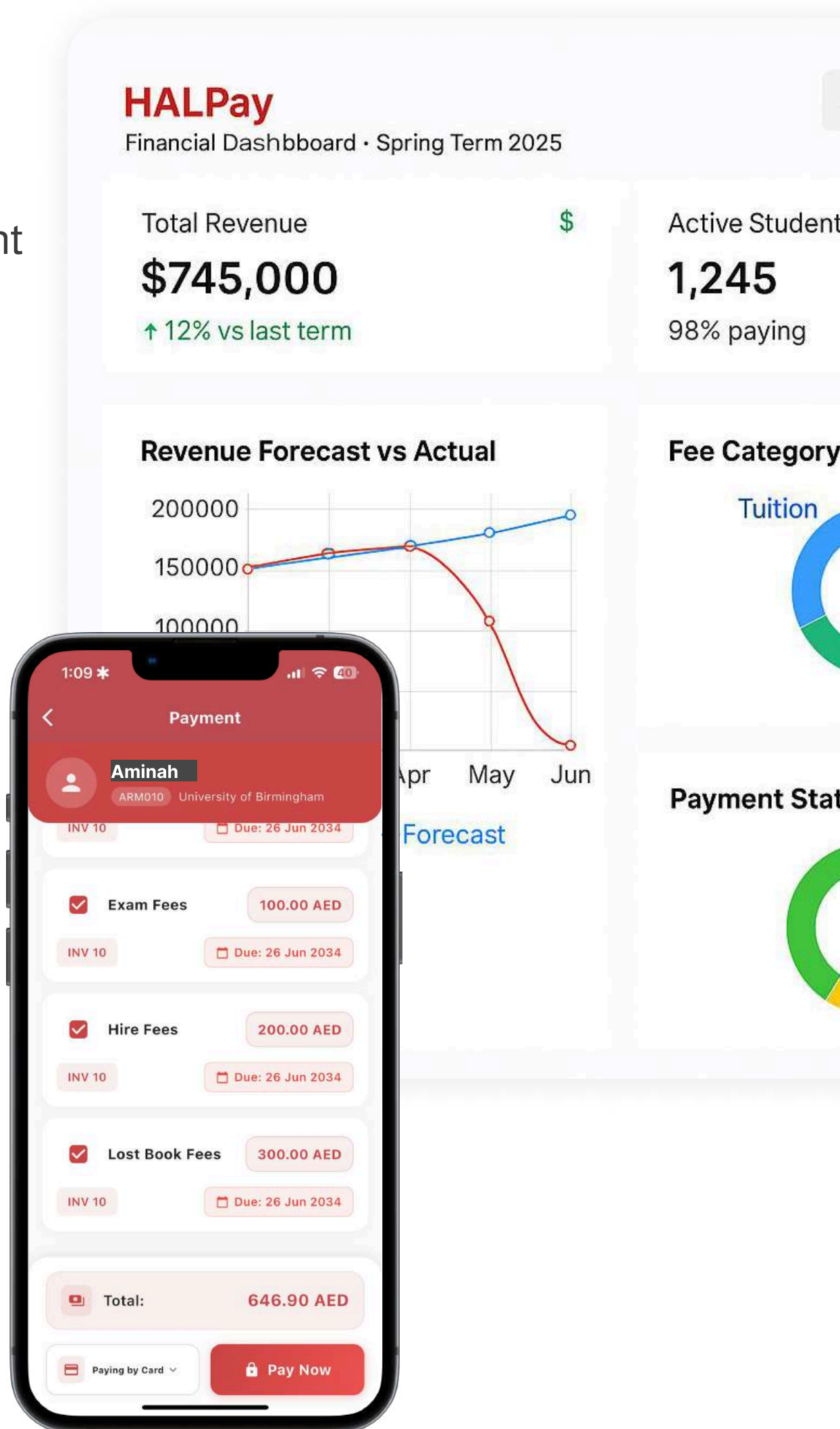
Increasing parent expectations for seamless digital experiences

Internal admin burden with follow-ups and reconciliations



# | The Solution

- Implementation of the mobile app-based payment system
- Real-time notifications, payment tracking, and digital receipts
- Support for multiple payment methods and secure transactions
- Admin dashboard with insights and automation tools



# | Implementation



- Smooth go live
- Superfast Onboarding
- Easy Excel Template
- Reports for easier recon

# | Results and Impact



**40%**

Faster fee  
collections



**60**

Admin hours  
saved monthly



**90%**

Parent  
Satisfaction

“

It's so easy now,  
I pay fees in  
seconds from my  
phone.

- JESS Parent

”

“

HAL Pay has  
completely streamlined  
how we handle  
payments.

- Reema, Admin, JESS

”



## A Smarter Payment Experience

Effortlessly pay your child's school fees with HAL PAY. Pay tuition fees, Book Fees, Bus Fees and more—all in one place, anytime, anywhere.



Download on Play Store



Download on App Store

Explore what Hal Simplify has to offer:

[Book a demo](#)

